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RETURN AUTHORITY FORM

TERMS

We need you to return items that appear to be defective so that we can confirm a fair course of action.

We will not accept the goods if care instructions have not been followed correctly, goods have suffered from normal wear & tear, accident or mishandling, or goods have been soiled or discolored due to lengthy periods of time in the store, if you have ordered the wrong style, color, or quantity, or goods are more than 12 months old from date of manufacture. We will repair, replace, or credit any item with a legitimate material or assembly defect. Repairs to zips and seams can be made within 2-3 working days. If minor fabric flaws exist, we will also offer discounts, and if major flaws exist we will issue replacements, or credits. We reserve the right not to handle items that are unclean.

Customer Date of Purchase:

Organisation Name:

Phone / Mobile:

Fax:

#	ITEM DESCRIPTION	RETURN QUANTITY	REASON FOR RETURN	REPAIR AT COST OR UNDER WARRANTY
1				
2				
3				
4				

OFFICE USE ONLY:

Return Date: